

7 – Eleven Reload Promotion Terms & Conditions

1. This '7 Eleven Reload Promotion' ("**Promotion**") is organized by U Mobile Sdn Bhd 199101013657 (223969-U) ("**U Mobile**") which commences on at 00:00:00 on 19 January 2020 and ends at 23:59:59 on 19 April 2020 ("**Promotion Period**"). All entries received outside the Promotion Period will be automatically disqualified.
2. By participating in this Promotion, you agree to be bound by all the terms and conditions below ("**Terms and Conditions**").
3. Promotion Eligibility
 - a. This Promotion is open to all U Mobile Prepaid subscribers. Participants who are below the age of 18 years old are deemed to have obtained the consent of their parents or guardians to participate in this Promotion.
 - b. U Mobile reserves the right to reject any entries or disqualify participants without assigning any reason.
4. Promotion Mechanism
 - a. To participate in this Promotion, you must purchase and perform a successful U Mobile Prepaid Reload transaction of minimum RM30 ("**Reload**") at any 7-Eleven stores nationwide and start utilizing the Reload within the Promotion Period.
 - b. Each successful Reload which has been utilized will be considered as an entry. No entry forms are required.
5. Prizes
 - a. A total of 2215 prizes will be given out throughout the Promotion Period as set out below:

Prizes	Daily/Monthly	
		No. of winners
Daily Prize Shopping Vouchers (RM100 per winner)	Daily	(24 pax/day) Total winners: 2208
Grand Prize	Monthly	
Month 1 - Iphone 11		3
Month 2 - Ang Pow (Cash prize of RM5000) -		3
Month 3 - Holiday for 2 to Japan (inclusive of 2 flight tickets and accommodation)		1
		2215

- b. **Daily winners:** 24 Winners will be selected daily based on every 500th successful Reload transaction starting from 88th transaction of the day to be in the running to win the prizes. This winner selection process will be repeated every day.
- c. **Monthly winners:** 3 Winners per month for Month 1 and 2 will be shortlisted based on the highest cumulative value from highest to lowest of the Reload purchased. 1 winner per month for Month 3 will be selected based on the highest cumulative value of the Reload purchased.

- d. The shortlisted participants for daily and monthly prizes will be required to answer one (1) question correctly. If the question is not answered correctly after two (2) attempts, OR if U Mobile is unable to contact the shortlisted participant after two (2) voice call attempts, he/she will be disqualified and the next shortlisted participant in sequence will be contacted.
- e. If the shortlisted participant is disabled and unable to answer the question verbally, a legal guardian or representative may assist to reply to the question posed.
- f. For the Daily prizes (shopping e-vouchers), winners will be notified via SMS and winners are required to redeem the e-vouchers via MyUMobile App. If the e-vouchers are not redeemed within 45 days from the receipt of the SMS notification, the e-voucher will be automatically forfeited. You are not allowed to sell the e-voucher code to any third parties. If iU Mobile finds that the e-voucher code is sold to third parties, the e-voucher code will be deactivated and will not be usable.
- g. For the Monthly Grand prize (Ang Pow prizes), winners will be notified via phone call. The winner is required to give his/her full name (according to NRIC) for the issuance of cheque or a valid bank account number for U Mobile to deposit the cash prize amount. The winner's failure to provide the required details will result in the forfeiture of the prizes.
- h. Each participant is only entitled to win one (1) prize for the entire Promotion Period.
- i. For the Monthly Grand prize, in the event the winner is not able to attend the prize giving ceremony scheduled by U Mobile, the winner is required to collect the prizes within 30 days at a venue selected by U Mobile. The winners are required to produce their identification card for verification purpose before collecting the prizes.
- j. The prizes are given on an "As is" basis and are not transferable or exchangeable for cash, in full or in part. U Mobile makes no warranties express or implied, on the quality, merchantability or fitness for a particular purpose. U Mobile reserves the right to substitute the prizes with another voucher or an item of similar value at any time without prior notice.
- k. All winners' names will be published on the U Mobile websites or any other method of communications U Mobile deems appropriate.
- l. All unclaimed prizes will be forfeited. Any winner whose prize has been forfeited shall not be entitled to any payment or compensation.
- m. All winners must abide by the Terms and Conditions and any other terms and conditions applicable to the prizes.
- n. You must ensure that your U Mobile Prepaid account is Active during the Promotion Period and until the collection of the Prizes. "Active" means able to make and receive calls.

6. General

- a. U Mobile's decisions on any matter relating to this Promotion are final and binding on all participants. If any matters arise which are not covered in these Terms and Conditions, they will be determined solely by U Mobile.
- b. U Mobile may change any of these Terms and Conditions including terminating or suspending this Promotion and extending the Promotion Period. Any such change will be announced on our website. It is your responsibility to check these Terms and Conditions on our website and if you do not agree to any of the changes, you must immediately cease participation in the Promotion.
- c. All prizes are accepted entirely at the risk of the participants. To the extent permitted by law, U Mobile excludes all liability in connection with this Promotion. All participants and if the participants are below 18 years of age, their parents or guardians, agree to release U Mobile from and indemnify U Mobile against all liability (including negligence) for any personal injury or for loss or damage (including loss of opportunity); whether direct or indirect, special or consequential arising out of participation in this Promotion.
- d. By participating in the Promotion, all participants:-
 - i. consent for U Mobile to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the Promotion; and
 - ii. consent for U Mobile to disclose or publish their personal information such as their names and identities and any general information that U Mobile sees fit about the participants in any media, marketing or advertising materials; and
 - iii. grant U Mobile the absolute and unrestricted right to modify, use and publish any still or moving images of the participants for any promotional, marketing, commercial or other related purpose, without any payment or compensation.
- e. The subscription and use of U Mobile's Prepaid mobile services are subject to U Mobile's standard Prepaid Terms and Conditions and where applicable, these Terms and Conditions. In the event of any inconsistency, U Mobile's standard Prepaid Terms and Conditions will apply to the extent of such inconsistency.
- f. The Promotion and these Terms and Conditions are governed by the laws of Malaysia. The participants agree that the Courts of Malaysia have jurisdiction over all matters arising from this Promotion.