

U WHISTLEBLOWER

U MOBILE is committed to the highest standard of integrity, openness and accountability in the conduct of its businesses and operations. It aspires to conduct its affairs in an ethical, responsible and transparent manner.

Recognizing the above-mentioned values, **U MOBILE** has a secure and confidential channel for all its employees and members of the public to report any integrity concerns without fear of victimization or retaliation.

This channel is for reporting actual or suspected irregularity or misconduct of a general, operational or financial nature within **U MOBILE** such as:

- Fraud
- Bribery or corruption
- Theft or embezzlement
- Breach of customer confidentiality or privacy
- Conflict of Interest
- Unauthorized use of confidential information of the company
- Non-compliance with company policies and procedures
- Concealment of any of the above

U MOBILE will protect the confidentiality of your identity as well as the details of the disclosure to the extent reasonably practicable. Exceptions to the confidentiality principle are when **U MOBILE** is required by law to disclose information to an external party who is legitimately authorized; or to parties involved in the investigation on a 'need to know' basis including **U MOBILE's** external legal advisors for the purpose of obtaining legal advice.

U MOBILE will conduct an appropriate investigation in the most objective and professional manner.

U MOBILE will protect you, to the extent reasonably practicable, from victimization or retaliation from any **U MOBILE** employee at all levels. You will be accorded with the above commitment provided the disclosure is made in good faith. Such commitment is accorded even if the investigation later reveals that you are mistaken as to the facts and/or the rules and procedures involved.

U MOBILE's whistleblowing channels are always available 24 / 7 and you may use one of the following:

1. Email: whistleblower_um@u.com.my

2. Mail: Internal Audit U Mobile Sdn Bhd Lot 11-1, Berjaya Times Square 1, Jalan Imbi,
55100 Kuala Lumpur Malaysia

3. On-line submission through the form below:

Kindly fill in the form below on the information that you wish to bring to our attention.
We will process your information and notify you of the outcome as soon as possible. Please note that should you choose to remain anonymous, we will not be able to revert to you.

Name of person making the disclosures/report*: <input type="text"/>	Description of disclosures/reports*: (Please provide as much details as possible, including evidence of your disclosures/reports if any) <input type="text"/>
Contact Information e.g. e-mail address, office contact/mobile/home): <input type="text"/>	
Attachments (Max: 5MB): <input type="button" value="Choose File"/> No file chosen	
Please enter the letters displayed: 2TGH7U <small>click to change</small> <input type="text"/>	

*Required fields

Please provide us as much information as possible such as:

- Nature of the event(s);
- Name of person(s) involved in the event(s);
- Date and location of the event(s); • (Possible) witnesses to the event(s);
- Evidence of the event(s) e.g. documents, emails or voice recordings etc.

U MOBILE reserves the right to amend the above from time to time.